

Introducing SAMRO 24/7

Dear SAMRO Music Creators & Music Users

We are proud to announce the introduction of a brand-new service to help us communicate with our members more effectively and efficiently.

SAMRO 24/7 is a new 24-hour facility that will enable us to attend to your queries and give you feedback more speedily.

Now, you can get hold of SAMRO day or night, on the toll-free telephone line, or via email, SMS or fax, to assist you with any questions you may have.

At SAMRO, we are committed to giving you our members, the best possible service. That's why, thanks to **SAMRO 24/7**, we are now on call for you 24/7. We undertake to respond to your emails within an hour of receiving them, and to give you feedback on the status of your queries within 24 hours.

Be sure to make a note of these important numbers, and please do not hesitate to contact us – at any time, even over weekends – with any queries relating to your SAMRO membership.

Telephone: 0800 247 247 (*toll-free from Telkom landlines and for 8ta subscribers*)

SMS: 45141 @ R1 per SMS

E-fax: 086 688 3616

Email: 24-7@samro.org.za

SAMRO – at your service 24/7!